



OVERVIEW

Foskett Marr is a highly reputable Law Firm based in the South East of England. They were established in 1920 and remain true to their founding values of excellence, reputation and trust. Today, Foskett Marr offers a broad range of services for local, national & international clients covering all aspects of law and business and private services.

Foskett Marr has offices in Epping and Loughton in Essex. Due to age-related degradation, a vital fibre connectivity interlink between these offices failed at a critical point in the financial year. Within 24 hours, enablesIT attended the site, created a wireless back uplink, and scoped to install an upgraded link, which we completed within ten days of diagnosis, in line with Foskett Marr's request.

THE CHALLENGE

To navigate the complexity of the two buildings located on a busy high street, our team installed a new link using access equipment outside of working hours, which minimised disruption to both staff and the public. We installed a temporary wireless link to ensure users experience zero downtime while testing the existing fibre connection.

Our swift response and effective temporary solution ensured that Foskett Marr could continue with business as usual during a hectic time. EnablesIT also created a stable, future-proof and permanent link between the two buildings, coupled with a permanent copper back uplink, providing reassurance and a safety net for the customer.

THE RESULTS

The fast turnaround and effective solution has strengthened enablesIT's relationship with Foskett Marr and demonstrated our capability to seamlessly carry out small add-ons, moves and changes with little interruption to their business.

CLIENT TESTIMONIAL

There was a critical failure of a fibre connection between two of our offices, which had a significant impact to our business.

We engaged the enablesIT infrastructure team who immediately attended site to assess the situation and see if the fibre could be fixed or other next steps.

A replacement cable was recommended, with full detail provided. This replacement project was quickly planned and implemented with a high-quality solution that restored service and proved much more reliable.

Kirsty, Practice Manager, Foskett Marr